Bridging the Gap in Medication Access

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Introduction
The Philadelphia Department of Public Health’s eight health centers are distributed throughout the city to provide accessible, affordable, quality health care.

Patient Assistance Program
The BTG interns ensured the continuity of access to medications from receiving a prescription until obtaining the medication on their own. Additionally, interns administered patient satisfaction surveys to help improve services at the centers.

BTG Healthy People Focus Areas
- Health Care Access
- Chronic Disease Management
- Health Communication

**BTG Healthy People Focus Areas**

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<tr>
<th>Health Center</th>
<th>Patients Assisted through PAP</th>
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<tr>
<td>2</td>
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<td>SM</td>
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SM = Suboxone

Total Number of Patients Served: 554

Categories of Medications Prescribed

- **New**: 26.2%
- **Renroll**: 23.2%
- **Refill**: 17.2%
- **Psychological**: 6.8%
- **Diabetes**: 10.9%
- **COPD/Asthma**: 32.4%
- **Cardiovascular**: 9.2%
- **Other chronic disease**: 10.9%
- **Acute treatment**: 3.4%

Medication Cost Saved
- New: $49,824.31
- Refill: $136,740.55
- Renroll: $38,847.24
- COPD/Asthma: $50,250.29
- Psych: $100,912.10
- Cardiovascular: $26,505.74

Total Money Saved by BTG Interns: $557,109

Reflections
- Helped build awareness to the struggles in the community and different social determinants
- Better understanding of the complexity of the healthcare system and knowing resources available to these populations
- Importance of access to healthcare regardless of health insurance status
- Working as part of a multidisciplinary team in providing better healthcare to patients

Locations of Health Centers in Philadelphia

Philadelphia Community Health Centers
- Provide high-quality medical care for Philadelphia residents
- Healthcare accessibility regardless of health insurance status
- Comprehensive services including, Prenatal Care, Family Planning, HIV testing, Ob/Gyn, Dental, lab tests, x-rays, nutrition counseling, social work support, assistance in insurance application.